

How much does MedicAlert's ongoing service cost?

- One off enrolment fee of \$55 (including free stainless steel emblem option, emergency wallet card and freight)
- Ongoing Patient Vitals Service fee of \$40 per year
- Ongoing Advanced Protection Service fee of \$55 per year

If you are experiencing financial hardship you may be entitled to financial support from Work and Income New Zealand for your MedicAlert® membership. To arrange an appointment with a Case Manager call Work and Income New Zealand 0800 559 009.

How is MedicAlert different?

MedicAlert is much more than just a piece of jewellery. The MedicAlert emblem is backed up by a vital fully supported international service. Its service is recognised in NZ and around the world. If the power is out – a MedicAlert emblem continues to protect.

Does MedicAlert have involvement with electronic health records?

Only MedicAlert is instantly recognisable, trusted and respected internationally. Its protection works on the street, at a beach or in the home without a total dependency on technology.

MANAGE
MY
HEALTH

As part of the service MedicAlert provides an electronic health record of vital patient information that is accessible worldwide using the MedicAlert emblem. Delivered through Medtech's ManageMyHealth™, the patient can go online, and activate their account to view their MedicAlert information and update their vital personal information if needed.

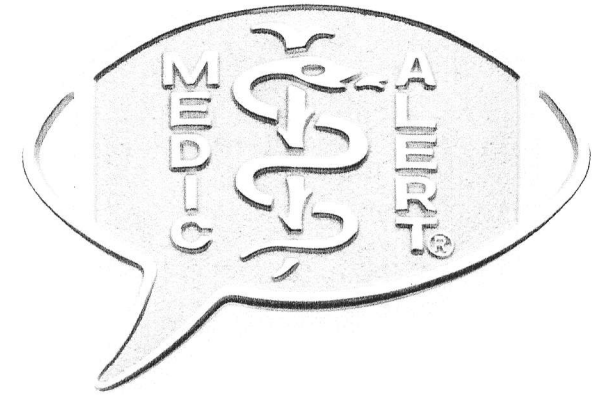
You can help guarantee that your patients are protected by MedicAlert when you are not around. Patients who should be a member of MedicAlert are people of all ages:

- With any long term or hidden medical conditions
- With allergies and/or medical warnings
- Taking regular medication
- With any type of implant (including pacemaker)
- With a communication impairment
- Who have dementia and/or may wander
- With an advance directive or organ donation wishes
- Who want someone else to know that they have been in an emergency situation, for example, a sole carer
- Who need specialist clinical help in an emergency
- Who is referred by their doctor for any other reason

Before committing your patients to an expensive medical alarm service (\$1,000 per year) ensure they are protected with MedicAlert (only \$40 per year).

Contact details:

MedicAlert Membership Services Team 0800 840 111
www.medicalert.co.nz

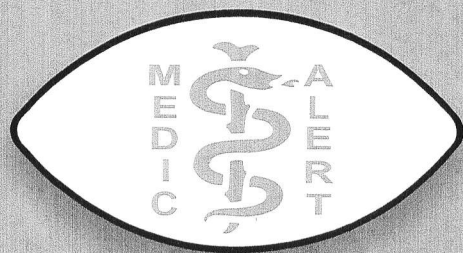


When your patients can't speak, we can

The international gold standard medical identification system

Ensure the patients who need us are enrolled now

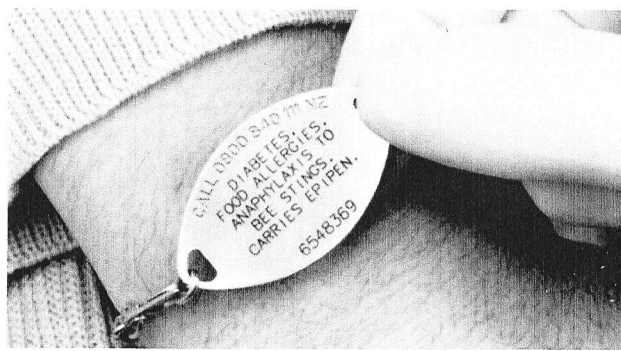




MedicAlert was established in New Zealand in 1962 and is an international not-for-profit organisation that provides 24/7 personal medical emergency information.

The MedicAlert system ensures that a patient's vital information is available to emergency services and clinicians when needed:

- 🗨 MedicAlert bracelet or necklace engraved with vital details and 24/7 emergency hotline number
- 🗨 Confidential and secure electronic health record – Patient Vitals Service
- 🗨 Access by New Zealand and international emergency services and doctors all hours, every day of the year to your vital health information in an emergency
- 🗨 Wallet sized MedicAlert medical emergency card with vital member details



Only MedicAlert provides all New Zealand emergency ambulance call centres live electronic access to a patient's vital information using their MedicAlert emblem.

Only MedicAlert protects a patient's personal health, welfare, safety and rights by requiring you, their registered health practitioner, to validate their health information before it is custom engraved on their emblem.



How do I help my patients enrol with MedicAlert?

VIA MEDTECH 32

You can complete an e-referral through MedTech 32. N.B. This is a FREE service for GP's use that does not require your practice to be utilising ManageMyHealth.

The quick and easy steps are:

- 1 Select your patient in Medtech 32
- 2 Click on the 'ManageMyHealth' menu item (or you may use advanced forms)
- 3 Choose 'Launch MedicAlert Referral'
- 4 Complete details: The form will self-populate. Complete any empty fields
- 5 Mark medical risks for engraving: Check items that require engraving on the MedicAlert emblem
- 6 Finish: Click Send e-Referral to MedicAlert
- 7 Incentivise patients to complete the process: Print out patient handout forms which include 'How to' instructions and a 10% discount code for completing the patient enrolment confirmation process online
- 8 MedicAlert follow-up: Upon receipt of the e-referral, MedicAlert will contact the patient to assist with confirmation of enrolment

PATIENT PRIVACY: *Please ensure your patient knows MedicAlert may contact them.*

VIA ONLINE OR PHONE

Patients can confirm enrolment with credit card payment in the following ways:

- 🗨 Enrol online: Visit www.medicalert.co.nz
- 🗨 Enrol by phone: Call 0800 840 111

VIA PAPER FORM

If need be, have your patient fill in a paper based MedicAlert form in your surgery and post it with their payment. Mark 'e-referral sent' if you have done so.